

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an associate of the Komatsu Ltd. family, has an encouraging reputation for building durable and reliable forklifts. They are recognized globally as a company who has a proud heritage and who maintains a standard of superiority in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their promise of helping to build a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very quickly the company grew into an industry leader and was accountable for building Japan's first modern bull dozer and farm tractor.

Over the past couple decades, Komatsu has evolved to become a international giant due to their strength and expertise within the various fields of logistics, excavating, construction and mining. Using innovative models and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their improved production features and modern design approaches, Komatsu has become renowned to fabricate the kind of durable and reliable forklift that clients across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the growing need for its goods in the North American market. To better costs and efficiencies, a state-of-the-art plant was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their clients worldwide while remaining a principal producer and provider of modern lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy clients along with their North American consumers.

Following years of delivering customer service and maintaining relationships, Komatsu Forklift recognizes that meeting the customers' wishes is vital. All original product development at Komatsu begins first with the customer. By welcoming input and opinions, they are able to determine client wishes and expectations then develop innovative concepts and then manufacture to exceed Komatsu Engineering Standards. Assuring customers that quality is premeditated from the beginning and maintained throughout the production, service and sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will last in even the toughest functions and environments. Adherence to stringent engineering principles allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent in-house quality standards all add to top-quality lift truck products. Komatsu Engineering Standards translate the contemporary and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service plant. This state-of-the-art facility starts the production process with unrefined steel which is then welded, designed and prepared. When assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control through the duration of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift features an first-rate network of company sellers and independent dealers who are working hard to outshine expectations. Specialized in all elements from product sales, service or operating instruction, or aftermarket support, their diverse network of experienced and capable experts are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM parts on-hand to offer the essential service needed to keep customers' operations running smoothly. Computerized, real-time access with next day delivery from their highly automated supply hub is an alternative option. The internet based K-Link system assists sellers with online parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class businesses rely on Komatsu lift trucks in their daily operations. So Komatsu focuses their attention on their national account customers allowing them to profit from a unique relationship that facilitates them adapt their partnership in order to enhance consumer productivity and profits. Komatsu national account customers have access to on-line components and service support system and a wide-ranging fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and resourceful personnel at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience whether or not it is through sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of client service offered will help their customers satisfy or exceed their goals and develop a flourishing business/client relationship in the process. Komatsu strives to understand each of their customers' unique ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck supplier today in order to learn more about the assortment of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of consumers world-wide depend on the Komatsu family of products each day.